



COMPANY PROFILE



Your Link To World Class Training

ABOUT US

Established in 2012, Links Consulting provides laboratory training, consulting, and auditing services to clients in industries including mining, manufacturing, healthcare, NGOs, and government departments.

Founded by Susan Sibeko, a passionate and dedicated entrepreneur who quickly identified a lack of laboratory specific skills upgrading courses in the industry and relentlessly advocated to provide resources and tools to laboratory personnel.

For us, training is more than just a classroom with instructions, it is empowerment and transformation of lives through character building.

We endeavour to contribute to the field of science and medicine by continuously supporting the noble men and women who graciously strive to save our lives every day.



OUR VISION

A global family where the tremendous potential of everyone is empowered to manifest through positively reinforced character building.

OUR MISSION

To provide an exceptional and unmatched learning experience and help companies develop world class workforces.

OUR VALUES



INTEGRITY

With sincerity, we offer accurate and consistent solutions to meet the needs of our customers.



KNOWLEDGE

We continuously expand our pool of technical expertise and provide the foundation for the current and future sustenance of our clients' workforce.



EXCELLENCE

Providing the best and unmatched services in the industry is our identity.



PASSION

We strive to genuinely change lives through character building.

OUR APPROACH

IN-HOUSE TRAINING

On request, we design trainings in specific subjects/disciplines for your organization. It is not open for public registrations or to attendees from other organizations. Because it is dedicated to your organization alone, the course is tailored specifically to meet your learning needs which is delivered at your premises or alternatively at a different venue outside of the organization.

PUBLIC TRAINING

On request, we design trainings in specific subjects/disciplines for your organization. It is not open for public registrations or to attendees from other organizations. Because it is dedicated to your organization alone, the course is tailored specifically to meet your learning needs which is delivered at your premises or alternatively at a different venue outside of the organization.

E-LEARNING

On request, we design trainings in specific subjects/disciplines for your organization. It is not open for public registrations or to attendees from other organizations. Because it is dedicated to your organization alone, the course is tailored specifically to meet your learning needs which is delivered at your premises or alternatively at a different venue outside of the organization.

BLENDED LEARNING

On request, we design trainings in specific subjects/disciplines for your organization. It is not open for public registrations or to attendees from other organizations. Because it is dedicated to your organization alone, the course is tailored specifically to meet your learning needs which is delivered at your premises or alternatively at a different venue outside of the organization.



LABORATORY TRAINING AND FACILITATION

Our curated courses presented as either public training or in-house training provide the foundation for the current and future sustenance of a world class workforce. We organize conferences for small to large groups of individuals or members of one or several organisations.

We prepare each training workshop as a project, complete with a training curriculum, specific objectives, desired outcomes, budget, monitoring and evaluation tools and handouts.

A well written report is compiled at the end of each training workshop and shared as feedback with participants and their sponsors.

AUDITING

We offer these auditing services

- 01 Internal audit as an important part of your Laboratory Quality Management System
- 02 GAP Analysis Audits in compliance with ISO/IEC 17025 or ISO 15189 and additional accreditation requirements
- 03 GAP Audit: Pre-certification audits in compliance with R638 of 2018 (replaces R962 of 2012), GFSI, SANS 10330, SANS 10049, ISO 22000, FSSC 22000, BRC and/or ISO 9001.

CONSULTING

We offer these consulting services

- 01 Root-cause analysis, corrective, and preventive actions on non-conforming testing.
- 02 Document and process review of existing laboratory management system to ensure an accurate view of stipulated requirements.
- 03 Solutions for start-up laboratories including laboratory lay-out and design, cost analysis, development, and implementation of a management system in compliance with ISO/IEC 17025 or ISO 15189 and additional accreditation requirements.
- 04 Continuous Quality assurance and Method development: Validation and implementation of current and new test methods.



MANAGEMENT

Links Consulting is managed by Mr.Vusi Mxolisi Sibeko (Director) who has extensive experience in training and facilitation.

It was founded by Susan Sibeko who is a dedicated entrepreneur with over 15 years working experience in the soft skills and laboratory training industry as a sales team leader and business manager..

We work with national and international associates, consultants, experts/facilitators to deliver highly interactive and empowering training sessions.

Links Consulting has established a Management Committee, which comprises the Managing Director, Accounts Manager, Sales Manager, Events Manager, Projects and Design Manager and The members of the Management Committee share powers and responsibilities for the management of the Company, the deployment of its strategy and policies, and the achievement of its objectives and results.

OUR CLIENTS



OUR LIST OF COURSES

1. SO 17025:2017 QMS Understanding, Implementation and Accreditation
2. ISO 15189:2012 QMS Understanding, Implementation and Accreditation
3. ISO 17043:2010 QMS Understanding, Implementation and Accreditation
4. ISO 9001:2015 QMS understanding, Implementation and accreditation
5. ISO 45001: 2018 QMS Understanding, Implementation and Accreditation
6. ISO 41001: QMS understanding,Implementation and Accreditation
7. Lead Auditor ISO 17025:2017
8. Lead Auditor ISO15189:2012
9. Lead Auditor ISO 9001:2015
10. Lead Auditor ISO 45001:2018
11. Lead Auditor ISO 41001:20151
12. Ethics for health professionals
13. Fundamentals of point of care
14. Measurement of uncertainty
15. Quality Assurance in point of care testing.
16. Advanced point of care testing.
17. Good Clinical Laboratory practise (GCLP)
18. Good Laboratory practise (GLP)
19. Good Clinical practise
20. Good Manufacturing Practise

21. ISO 15189:2012 QMS Support Staff
22. ISO 15189:2012 QMS technical Staff
23. Laboratory leadership and Management
24. Laboratory Leadership Mentorship Programme.
25. Strengthening of Laboratory Management Towards Accreditation (SLMTA)
26. Development of laboratory Quality System documents
27. Development of laboratory Quality System documents
24. Risk Management for ISO 17025:2017
25. Root cause analysis and corrective action training
26. Bio-safety for non-laboratory professionals
27. Lean Laboratory management
28. Bio-safety Bio-security for laboratory professionals
29. Best practises in a Microbiology Laboratory
30. Method validation and verification for Microbiology, Medical and testing Labs.
31. Infection prevention and Control
32. Phlebotomy Techniques
33. QA/QC
34. Basic Life Support for Healthcare Providers
35. Laboratory Mentorship Programme.
36. Advanced Medical Life Support for Doctors
37. Paediatric Advanced Life Support Provider
38. Process Improvement
39. Laboratory Operational Management.
40. Shop steward Development & Mentorship Programme



CONTACT US



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